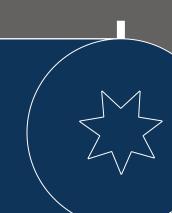
## The Telematics-Driven Claims Process

# Crash

Using vehicle behavior information, including six axis acceleration data, algorithms identify when an accident occurs and collects this information for further analysis.



#### Instant First Notice of Loss

When a crash is detected, notification is sent to the insurer's FNOL team. They also receives a crash dossier, allowing for immediate claim processing.



When a crash occurs, insurers can proactively arrange for towing from preferred providers, reducing towing, re-towing, and storage costs.

Immediate notification of loss, along with vehicle

provide enhanced emergency response services.

location, and accident severity data allow insurers to



#### Coverage Verification

Crash data can be correlated with policy information to verify coverage, reducing the time policyholders must spend on the phone immediately following the crash.



#### Post-Crash Transportation

**Emergency Response** 

Towing

Early notification of an accident allows insurers to provide policyholders with a taxi or rental car directly from the scene of the crash.

#### Personal Injury Claims Management

Specific markers based on telematics data helps insurers understand the likelihood and severity of bodily injury and verify claims.



#### Liability Assessment

With crash reconstruction, insurers can understand the cause of an accident and assign liability more reliably than through witness statements and inspection alone.



#### Settlement (Bodily Injury)

Specific markers, based on telematics data, help insurers understand the likelihood and severity of bodily injury and verify claims.



#### Repair Decision

Vehicle crash data, photos, and statements can be used to identify the extent of property damage and determine if the vehicle is repairable or a total loss.



#### Inspection

Telematics data allows insurers to determine the extent of vehicle damage, assess if an inspection is needed, and allocate inspection resources more efficiently.



#### **Estimate**

Telematics damage data can be leveraged for part sourcing, labor estimations, and repair bill audits, improving cost estimates.



## Salvage

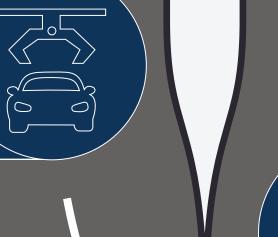
repair shop.

Total Loss Valuation

Proactive towing from the crash directly to a salvage yard eliminates second towing and storage fees, allowing insurers to recover more of their losses.

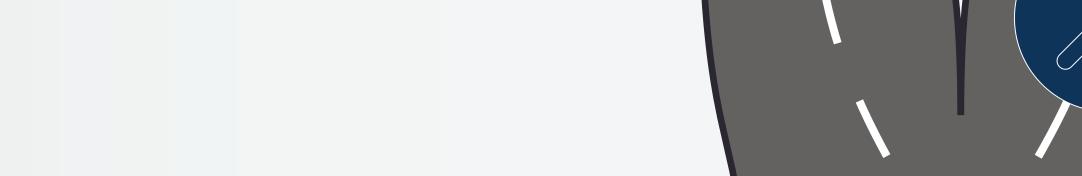
Vehicle damage estimates allow insurers to better

identify if a vehicle is a total loss before it gets to the



#### Repair

Proactive vendor management and more accurate repair estimates help insurers schedule, manage, and improve their repair process – reducing costs.



#### Settlement (Property Damage)

Telematics data supports faster settlements, which lowers unallocated loss adjustment expenses and improves policyholder satisfaction.



### Subrogation

Kinetic accident reconstruction allows the insurer to determine and assign liability for use in subrogation.

